



Professional Drivers: Lorry, Coach and Bus.





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About Drivetech.

Drivetech, from the AA, is a market leader in fleet risk and safety management, and driver training. We are also the UK's largest provider of driver offender retraining courses.

With over 30 years of successful experience, Drivetech now offers fleet consultancy, driver assessment and training services in over 95 countries and 35 languages through over 40 partners. These products and services improve driver safety, reduce fleet running costs and ensure compliance with legal obligations and duty of care responsibilities.

In the UK, we provide educational courses to people who have committed a motoring offence or crashed. Drivetech directly serves 12 UK police forces and Transport for London, and indirectly supports 34 UK forces through NDORS (National Driver Offender Retraining Scheme).

Our products for professional drivers and those driving in the line of work cover a wide range of vehicles including:

- Buses
- Cars
- Coaches
- Scooters/mopeds
- Taxis
- Trucks
- Vans
- 4x4s

Our Vision.

A leader in providing innovative risk reduction solutions, on and off the road

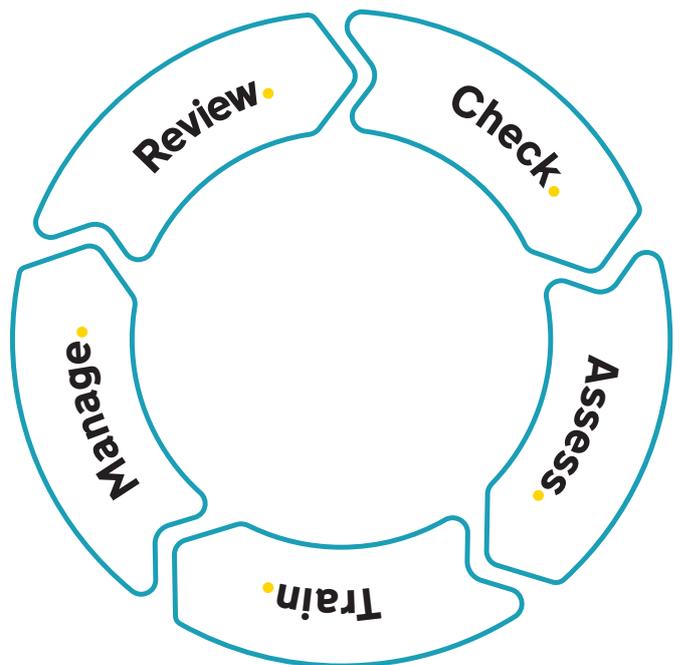
Our Vision.

To work together to eliminate risk for a safer world

Why Drivetech?

Trusted by over 400 customers from a diverse range of fleet sizes and compositions Drivetech offers a consistent, comprehensive and customisable service to meet your needs no matter how complex:

- Fulfills your Driver CPC obligations
- Choice of on-road courses, online or classroom workshops
- Nationwide delivery at venues across the UK or at client-specific sites
- Innovative and flexible training products
- Fully DVSA-approved and registered courses
- Highly-qualified trainers across our national trainer network
- Over 30 years of dedicated fleet and driver training expertise
- A choice of market-leading, quality courses at affordable prices



Accreditations and Standards.



FORS Associates are specialist suppliers who offer products and services that are aligned to requirements of the FORS Standard. Associates work with FORS to help their operators become safer, more efficient and environmentally friendly. The Fleet Operator Recognition Scheme (FORS) is a voluntary accreditation scheme encompassing all aspects of safety, fuel efficiency, vehicle emissions and improved operations. FORS helps fleet operators to measure and monitor performance and alter their operations in order to demonstrate best practice. It is open to operators of vans, lorries, mini-buses, coaches and other vehicles, and to the organisations that award contracts to those operators.

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All Drivetech's courses are designed with the FORS standards in mind.

- A range of courses are offered at a discount price between 5 - 15% for FORS operators (enquire for more information)
- See page 9 for FORS accredited courses.

Drivetech is a FORS Approved Training Provider and a FORS Approved Audit Body.



DVSA APPROVED CENTRE AC00032

Drivetech is a DVSA-Approved centre.

Only approved courses taken with approved training centres will count towards periodic training.

Drivetech has developed a suite of DVSA-approved courses for drivers of LGV and PCV vehicles. These courses can therefore contribute toward your drivers' 35 hours.

Training Accreditations.

City & Guilds: Centre No. 051788

Qualification for teaching driver awareness education

Driver and Vehicle Standards Agency (DVSA)

Induction Training and Fleet Driver Trainer Register

Office of Qualifications and Examinations Regulation (Ofqual)

Qualification to be an end point assessor (EPA) for PVCs

Driving Standards Agency (DVSA): Centre No. AC00032

Periodic Driver CPC training

National Driver Offender

Retraining Scheme (NDORS) certified training provider

Trade Association Memberships.

Association of Driving Licence Verification (ADLV)

Chartered Institute of Logistics and Transport (CILT)

Confederation of Passenger Transport (CPT)

Federation of Off-Road Training (FORT)

Fleet Operator Recognition Scheme (FORS)

National Association of Driver Intervention

International Standard Certifications.

ISO 9001:2015 - Quality Management

ISO 14001:2004 - Environmental Management

ISO 27001:2013 - Information Security Management

(Licence Verification and Police Contracts)

OHSAS 18001:2007 - Occupational Health and Safety

ISO 39001:2012 - Road Traffic Safety Management Systems

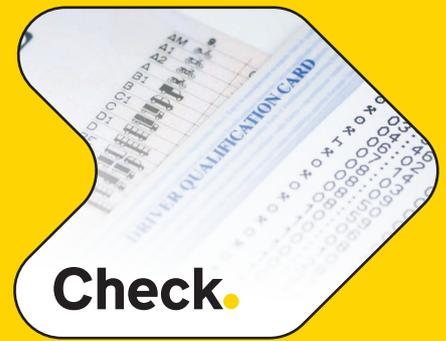
We are here for your risk management journey.

Why not start today?



Review.

You need to know where you are before you can decide where you are going.



Check.

If you're responsible for managing employees in your organisation while they drive for work, you must ensure that they have a valid driving licence.

Our Solution.

We review your current commercial fleet risk exposure by examining your existing management practices and procedures. This identifies appropriate systems and solutions to mitigate the risks associated with work-related driving.

Our audit encompasses all legal, financial and operational issues. It culminates in a detailed report, identifying key risk areas together with best practice recommendations for remedial action where necessary.

Our Solution.

We provide a secure, electronic driving licence check solution for both UK and non-UK licence holders. This provides assurance that the licence is valid, which categories of entitlement are current and details of any endorsements.

It will also return results for digital tachograph validity and CPC validity for both LGV and PCV drivers and will let managers identify those which are due to expire.

Our licence check solution allows drivers to give their permission for a driving licence check with an electronic signature. Once an employee has given permission, their driving licence check is valid for up to 3 years. After the employee's first licence check, additional checks can be automatically scheduled, in accordance with the company-defined re-check policy.



Assess.

Driver assessments are a key component of a comprehensive road risk strategy.



Train.

The clock is always ticking for professional drivers to complete their compulsory periodic training of 35 hours every 5 years.



Manage.

The key to a successful commercial fleet risk management programme is the ability to identify, measure and evidence the reduction in overall fleet risk and an improvement in efficiency.

Our Solution.

Online - a cost-effective and accessible way to assess your professional drivers' risks, whilst keeping downtime to a minimum.

On-road - through a combination of pre-driving checks and typically a one hour on-road practical driving assessment with a fully trained driving assessor, this approach provides human interaction and discussion.

Our Solution.

Workshops by topic and vehicle to shift culture and behaviour. Available online in a virtual classroom or face-to-face in a physical classroom environment.

On-road training for maximum impact on driver safety and performance. Our courses reinforce the fact drivers not only need to possess the knowledge and skills for driving, but also the ability to self-evaluate how life and work issues can cause a change in their driver behaviour and increase personal risk.

Our Solution.

FleetRiskManager, our web-based portal, enables you to administer company, vehicle and driver data, as well as manage your driver community at your fingertips.

It's innovative and easy-to-use workflow capabilities allows you to quickly identify and address any outstanding tasks.

Tasks/Capabilities include:

- Driver, group and company-level risk profiles
- Assessment status and results
- Learning status and results
- On-road status and driver reports
- Driver-declared collision information
- Downloadable reports
- Driving licence status dashboard
- Automated driver and manager alerts

Driver CPC Courses.

All Drivetech courses are DVSA-approved. Our courses are delivered in a number of ways: online, classroom or on-road. The courses are either 3.5 or 7 hours in length and can be mixed and matched to contribute towards your drivers' 35 hours of periodic training. We recommend choosing courses that provide the most value to your drivers, and your business operation.

COURSE KEY.



Driver Wellbeing



Driver Behaviour



Driver Compliance



Cost Savings



Course length (hours)

Daily Vehicle Checks.

Intended to give professional drivers a deeper understanding of why vehicle checks are needed and the importance of doing them correctly on a daily basis.

3.5Hrs

Driver Compliance.

Designed to give a better understanding of the potential legal consequences that a driver faces in their working day. The legislation around operating vehicles in this sector is complex and both company and driver should be aware of the consequences and their associated responsibilities.

3.5Hrs

Driver Fitness and Wellbeing.

This workshop has been designed to give professional drivers an understanding of the potential dangers to health and wellbeing associated with driving for a living, including the effect on driving style and ability, and what to do in the event of an accident.

3.5Hrs

Professional Driver and the Highway Code.

Designed to provide a deeper understanding of the history of the Highway Code and relevant legislation. Legislation and advice is changing all the time and it is important that professional drivers update themselves on specific points that will affect them in their working day. It can be used as part of a company induction for new starters or those who wish to revisit the Highway Code and update themselves on the changes that have taken place.

3.5Hrs

Reversing and Manoeuvring.

Drivers of all types of vehicle have most collisions at slow speed whilst manoeuvring, so this on-road course gives drivers an insight into what to look for when reversing and how to manage the risk effectively. The course includes a practical element, so drivers can put into practice their new-found skills.

3.5Hrs

Safe and Secure Loading.

Designed to give a deeper understanding of the importance of safe vehicle loading and the consequences of getting it wrong.

3.5Hrs

Tachograph and Drivers Hours.

Designed to give professional drivers a greater understanding of the different types of tachograph they may come across in their duties and how to use them correctly. The Working Time Directive legislation is also included and how it relates to drivers' hours legislation. This workshop can be used as a part of a company induction process for new starters or a refresher for those who drive under tachograph legislation and require an update and refresher on this important legislation.

3.5Hrs

Winter Driving.

Professional drivers are expected to be able to drive in all conditions. The risk of incident increases during the winter. This course is designed to give the skills and awareness to reduce this risk during these more dangerous months.

3.5Hrs

Driving Today.

Workshop designed for professional drivers and employees who drive on a regular basis. Increases awareness of the dangers on the road and how strategies can be implemented to reduce risk.

7Hrs

Managing your Speed.

Designed for all professional drivers, regardless of experience, to understand the impact of speeding, including the risk of collision, conviction and potential disqualification from driving. It provokes discussion, reflection and ultimately, a positive learning experience about speed use and keeping to the speed limit.

7Hrs

Real World In-Vehicle.

A driver awareness course which can be delivered whilst the driver is working. This on-road course is designed to influence a driver's attitude and behaviour, and improve competence. It will increase a driver's safety margins, provide awareness of speed limits and compliance, encourage a more proactive approach behind the wheel and provide a practical update on the Highway Code. At the end of the course each driver will have a better understanding of the driving task involved on today's roads, be better equipped to deal with the pressures and distractions encountered with work-related driving, be more informed and make improved driving decisions, therefore reducing the driving risk.

7Hrs

Avoiding Infringements

This workshop explores various strategies that your professional lorry drivers can employ to avoid infringements and maintain a high level of compliance.

    3.5Hrs



Bent Metal.

This workshop looks at how to mitigate crash risk, examining strategies and practices that your lorry drivers can adopt to enhance safety on the roads.

   3.5Hrs



The Road is your Workplace

To uphold safety standards, maintain efficiency, and contribute to the overall functionality of the transportation network, it is crucial for commercial lorry drivers to possess a comprehensive working knowledge of the rules and regulations governing their occupation.

    3.5Hrs



Your Health Your Safety.

Maintaining physical health is paramount for your lorry drivers due to the sedentary nature of their work. Adequate physical fitness ensures drivers remain alert, reduces the risk of musculoskeletal issues, and supports your drivers' overall well-being.

   3.5Hrs



Your Job to Know.

Commercial lorry drivers operate within a complex legal framework that regulates various aspects of their profession. Ignorance of these laws can lead to legal consequences, such as fines or licence revocation, which not only impact the individual driver but also disrupt the supply chain and business operations.

    3.5Hrs



Bespoke CPC Courses.

Keeping safe on the road is crucial. Tailoring content in Driver CPC courses ensures that the training covers everything drivers need to know and directly relates to the situations they encounter. This personalised approach means drivers aren't just learning theoretical concepts but are dealing with scenarios and solutions that match their everyday experiences. Creating tailored Driver CPC content should involve collaboration among training providers, transport companies, industry experts, and drivers themselves. This joint effort ensures that the training is not only accurate and thorough but also meaningful and engaging for those taking part.

Sharing the Road.

This workshop is designed for all professional drivers who wish to increase their awareness of vulnerable road users. The roads are becoming more congested and the ability to share the road with other road users is becoming an important and life-saving skill.

This course will develop the delegates' driving skills in relation to working in this environment and will include relevant current legislation, dealing with vulnerable road users and defensive driving techniques to reduce overall risk on the road.

   7Hrs

Driving Stress.

A driver's values may be challenged when confronted with a high stress situation. In the heat of the moment is important to make good choices. Whether you're feeling sad, elated or just plain grumpy, your feelings could affect your capabilities behind the wheel. This workshop encourages problem solving, planning and positive re-framing of stressors.

   3.5Hrs

Stress and Addiction.

This workshop explores the causes of stress amongst drivers and the ways stress and various types of addiction affect professional drivers and their performance. It discusses coping strategies on how to help reduce risk. Addiction is also covered with discussions on smoking, alcohol and both illegal and prescription drugs and the role these can have on a driver's ability to drive safely.

   7Hrs

FORS Accredited Workshops.

LoCITY Driving.

LoCITY Driving is a classroom-based course that focuses on minimising the environmental impact of buses, coaches, vans and HGVs by reducing emissions through the use of pre-journey planning and vehicle checks, fuel-efficient driving and alternative fuels.

 3.5 hrs.



Drivetech is a
FORS Associate



Professional Driving Courses.

Our range of additional professional courses have been created to cover a comprehensive range of topics. These courses are offered in addition to the Driver CPC courses, allowing you to go above and beyond your Driver CPC obligations.

Note: These courses do not count towards the 35 hours of periodic training (Driver CPC)

Advanced Driving Diploma.

The Advanced Driving Diploma has been developed to meet the needs of every business and individual for safe, progressive and fuel-efficient progress for all their journeys now and in the future. It replaces the formal process of driving instruction by introducing a method of coaching that assists the process of self-evaluation and development. This enables the driver to challenge their personal driving beliefs and the decisions made behind the wheel.

While the traditional elements of the advanced driving style are retained, progress is evaluated in terms of efficient journey planning and use of the vehicle in a smooth and measured driving style. This presents a far greater challenge to the driver who will need to be very aware of their personal driving traits, their vehicle and how to bring all the required elements together in harmony.

The advantage is that the driver will be better prepared for their future driving intentions rather than those demonstrated simply for the purpose of a test. The Advanced Driving Diploma aims to significantly reduce risk in any driving situation by enhancing personalised components of driver attitude, behaviour and competence to an advanced level.

Each driver will develop their own personal strategies supported by the knowledge and skills required to maintain the Advanced Diploma standard post-test. This includes the development of personal tools and techniques to overcome their personal barriers for their driving career.

In-House Assessor's Programme.

Designed to equip organisations with their own in-house driving assessors to help motivate employees and their driving skills. The aim of the programme is to develop employee(s) with the essential skills and tools to provide driver assessments of their drivers in order to establish risk exposure and training requirements. The added value of the Advanced Driving Diploma will create credible assessors with respected opinions as their driving will set a bench mark for others to follow.

Assessor and Coaching.

This five-day course has been designed to arm participants with the knowledge and skills to work with increased confidence in their role as an assessor and coach for their organisation, specifically for lorry and coach drivers. Not only will they improve their own personal driving skills, they will be trained to assess others' driving skills and to subsequently coach them to improve their standards

Driver Quality Monitoring (DQM) for Bus Drivers.

Drivetech can provide a comprehensive and independent evaluation of bus driving. The assessments indicate any aspects of a drivers' behaviour that falls short of the requirements and expectations of passengers. DQM therefore provides a vital input into the analysis of the training needs for drivers, and monitors trends by route, garage, operator, and across the bus network.

Events Training.

Designed with road safety in mind, Drivetech can arrange events to deliver valuable training messages to groups of employees in a relaxed and informal setting. For professional drivers, we can organise a series of activities that will challenge and educate attendees, giving them the opportunity to improve their vehicle knowledge and skills in a safe environment, while still enjoying the experience.

HGV and/or PCV Licence Acquisition.

Drivetech, the driver training and driver risk management operation from the AA, and Specialised Training have confirmed an agreement to partner to offer a more comprehensive range of professional driver services. The relationship will strengthen each organisation's ability to offer their customers a valuable and broader range of services in the UK.

Introducing...

Driver's Mate

Driver's Mate is a brand new way of communicating safety with professional drivers. Designed to remind drivers of their moral and legal responsibilities just before getting behind the wheel, this innovative series of 90-second videos champions and reinforces on-road safety practices.

Sometimes, e-learning is just too long or impractical to arrange. So we created short videos of around two minutes that ping on your work phone or device, and are easy to watch and remember.

Driver's Mate uses nudge theory to encourage people towards better behaviours, taking account of real life human tendencies. This is proven to change people's attitudes and their behaviour. Two minutes doesn't sound long but it is amazing how much can be communicated, especially through story rather than stats.

Specifically targeted at HGV drivers but also applicable to commercial vehicle drivers, the team at Drivetech works with fleet managers to evaluate driver needs and recommend a suite of videos that suit the exact requirements of each business.

This is driver safety and education for the modern driver.

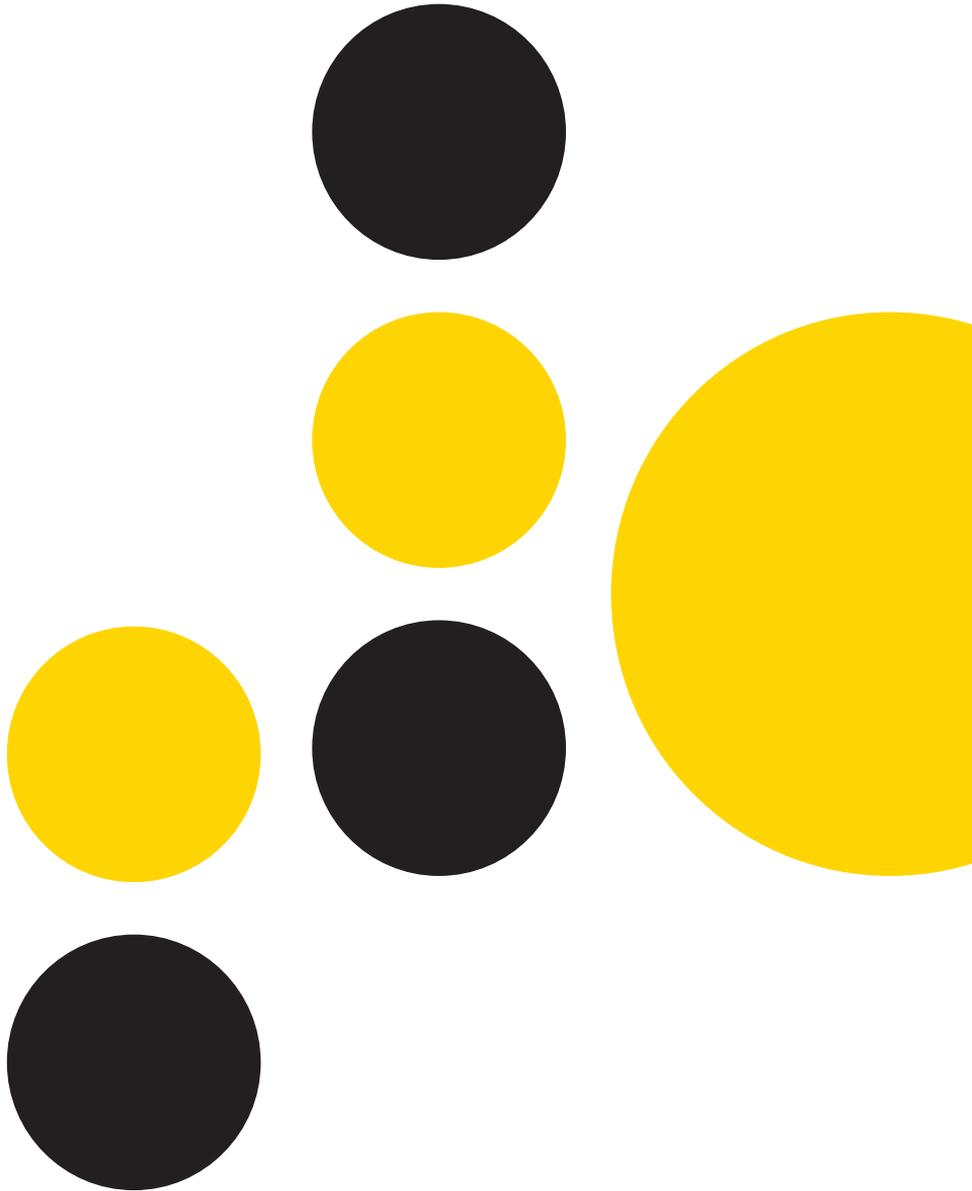
For more information, please visit
www.drivetech.co.uk/drivers-mate

“The level of support I have received from Drivetech has been fantastic.”



“I can thoroughly recommend their services to any operator, large or small.”





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