

Case Study:

Bespoke 4x4 and trailer driver safety course for The Yorkshire Dales National Park Authority.

In May 2021, Drivetech provided a behaviour-changing, bespoke 4x4 and trailer driver safety course for The Yorkshire Dales National Park Authority.

The Yorkshire Dales National Park is an area of extraordinary natural beauty, covering 2,179 square kilometres and is one of the UK's 15 designated national parks. The Yorkshire Dales National Park Authority was created to help care for this very special place, its landscape, wildlife, culture and heritage, and to help people understand and enjoy it. Drivetech, working with the Yorkshire Dales team, agreed to provide training to their access rangers to ensure that their 4x4 drivers could go about their vital day-to-day park maintenance work safely and effectively.

Driving 4x4 vehicles professionally, particularly off-road, presents challenges. When you add towing a laden trailer into the equation, it adds another level of complexity. Towing on unfamiliar surfaces such as grass, mud and rocks as well as controlling the combination on steep gradients and through water are only part of the problems a driver can face. Loading the trailer safely and securely to traverse this type of terrain can also be challenging. Therefore, knowing how to load correctly and safely prior to going off-road is incredibly important, and why our professional off-road trailer towing course was such a great fit. Drivetech's off-road products ensure companies are PUWER* compliant and are fulfilling their duty of care to their employees. Not only will staff feel much more appreciated but those who drive off-road for work are more likely to do less damage to their vehicle and the environment. They keep themselves and colleagues safe in their work environment and ultimately save their company money.

John Sibley, MCGI Off-Road Training, Product Management and Quality Manager - Drivetech

Working consultatively, Drivetech put together a behaviour-changing specific 4x4 trailer course that covered a wealth of off-road and 4x4 knowledge that empowered drivers to make mindful, safe driving decisions. The course included:

- HSE /PUWER regulations
- Identifying vehicle and trailer load and towing capabilities
- Pre-drive checks on vehicle and trailer, identifying capacities, VIN plates, lashing points.
- Estimating and positioning loads of different materials
- Types of tie down systems
- Securing different loads with different lashing systems
- Safely coupling and uncoupling a trailer
- Close manoeuvring a combination forward and in reverse
- Route selection when towing
- Parking and leaving a trailer

Drivetech was delighted that the collated responses received from the six delegates gave an average of:

- 9.33/10 for the content of the practical training
- 9.33/10 for trainer's delivery
- 100% for the training meeting expectations
- 100% for delegates now having the knowledge to operate the vehicle and equipment safely
- Overall Net Promoter Score of 83

“ Chris did an excellent job of delivering a superb training package. The feedback from our Access Rangers was very positive and all of them took something away with them. A number commented directly on Chris' (trainer) depth of knowledge. ”



Matt Neale

Area Manager
Northern Dales.



If you would like further information on driver training and risk management for your fleet, please get in touch:

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